Safe Travel Guidelines

Before Travelling:

→ Our 24/7 monitoring and control team has access to dynamic data from suppliers and external resources in order to provide the most up to date information to customers. In addition, before each transfer, the 24/7 Get-e monitoring and Control team contacts the local service provider for a status update of Covid Protocols. If extra restrictions or specific regulations are in place, Get-e will inform the booker and/or the passenger.

→ Passengers should follow local Government and Health authority guidelines ensuring that they are not exhibiting symptoms associated with COVID-19 before travelling.

→ Passengers are responsible for bringing their own facemasks. (where possible face masks will be made available for Passengers by the driver)

→ Any relevant underlying health conditions should be included in the booking notes pre-travel.

→ Guidelines for the number of passengers per vehicle: "No shoulder to Shoulder contact" and/or "At least one vacant seat per passenger".

Safety Protocols:

→ Drivers exhibiting any symptoms associated with COVID-19 e.g. high temperature or dry cough are required to remain at home.

→ The Driver will clean high-contact internal and external surfaces in the vehicle after each journey before accepting the next ride - full cleaning after the end of the shift with anti-bacterial solutions.

→ If screen partitioning is not installed in the vehicle, Get-e issued mask-wearing requirements for both passengers and drivers.

→ Hand sanitizer and/or anti-bacterial wipes available for Drivers and Passengers in vehicles.

→ Avoid passenger contact. Where possible, luggage should be handled by the Passenger. In cases where assistance is required from the driver, sanitation of luggage handled by the Driver is mandatory.

→ The driver is responsible for appropriate ventilation.

These Safe travel Guidelines are for the protection of the passengers, their families, as well as drivers and failure to follow this requirement puts everyone at risk.